

Lixoft Privacy Policy

TITLE I: PROTECTION OF PERSONAL DATA

LIXOFT is committed to giving the maximum attention to the security and confidentiality of the information in its possession, and to protect the personal data of its customers and of the data subjects with whom it comes into contact in accordance to the laws and regulations in force, in particular the Data Protection Act No. 78-17 of 6 January 1978 and the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.

Article 1. General information

As part of its commercial relations, LIXOFT collects and processes personal data. This collected data is necessary for LIXOFT to be able to carry out its activities.

Article 2. Data controller

The data controller is LIXOFT, *Société par actions simplifiée à associé unique* registered at the company register of Nanterre under No. 532 514 205 having its registered office 8 rue de la Renaissance, 4e étage Bat. D, 92160 Antony, France, duly represented by its legal representative.

Article 3. Data collected

The personal data collected include the name, first name, email address.

Article 4. Purposes

Personal data is collected by LIXOFT using the contact form and the newsletter subscription form on the website at <http://lixoft.com/>.

This personal data is collected for the following purposes:

- Customer relationship management;
- Sending responses to requests for general information on the company's products and services;
- Sending commercial and/or promotional proposals, emanating only from LIXOFT and exclusively concerning the company.

Article 5. Data processing location

The processing of the data collected by LIXOFT takes place at the registered office of the company LIXOFT.

Article 6. Recipients of the personal data

These data will be communicated to the persons authorized within LIXOFT in accordance with the purposes set out above.

The newsletter subscription service is offered through Mailchimp, whose personal privacy policy is accessible from the newsletter subscription form.

LIXOFT undertakes that the personal data collected will not be disseminated, communicated, exchanged or transferred to third parties, on any medium whatsoever.

Article 7. Duration of the processing

LIXOFT only stores your data for the time necessary for the operations for which it was collected and in compliance with the legislation in force.

Article 8. Transfer of personal data

The personal data processed by LIXOFT is not the subject of a transfer of data outside the European Union.

Article 9. Security of personal data

LIXOFT ensures the confidentiality, integrity and security of the data entrusted to it by implementing the appropriate organizational and technical measures, as well as enhanced IT protection.

Article 10. Information and access to personal data

Data subjects have at any time the right to access their personal data, to obtain the rectification, restriction, and erasure of their personal data, the right to data portability. Requests for the implementation of these rights must be sent to the company LIXOFT at the email address privacy@lixoft.com, together with a proof of identity.

The data subject also has the right to obtain from the data controller confirmation that personal data concerning him or her are or are not processed and, when they are, access to the following information:

- The purposes of the processing;
- The categories of personal data concerned;
- The recipients or categories of recipients to whom the personal data have been or will be communicated, in particular the recipients who are established in third countries;
- Where possible, the envisaged period of retention of personal data or, when this is not possible, the criteria used to determine this period;
- The right to lodge a complaint with a supervisory authority.

In the event of the exercise of the above rights with LIXOFT, LIXOFT provides a copy of the personal data being processed and may require the payment of reasonable fees based on administrative costs for any additional copy requested by the data subject.

Article 11. Complaint with a supervisory authority

The data subject can also lodge a complaint with the *Commission Nationale de l'Informatique et des Libertés* whose registered office is located 3 Place de Fontenoy - TSA 80715 - 75334 PARIS CEDEX 07. Phone : +33 1 53 73 22 22.

It is also possible to lodge a complaint online at: <https://www.cnil.fr/fr/plaintes>.

TITLE II: GENERAL INFORMATION ABOUT HYPERTEXT LINKS AND COOKIES

When you access the LIXOFT website, our system uses cookies to identify the preferences of visitors.

The term cookies is to be taken in the broad sense and covers all the tracers deposited and/or read during the consultation of a website or a mobile application for example.

A cookie is a small file, which does not allow the identification of the user, but which records information relating to the navigation of a computer or a device.

More information is available on the CNIL's website: <https://www.cnil.fr/fr/cookies-les-outils-pour-les-maitriser>.

A- Use of cookies on the website

LIXOFT uses the following cookies:

Functional cookies: these are cookies that collect information and ensure that the site is loaded correctly via your browser.

Analytical cookies: these are third-party cookies created by Google Analytics which collect statistical information on access to the site and which allow us to know the use and performance of our site and to improve its functioning.

B- Users' consent

The use of functional and analytical cookies does not require to obtain the prior consent of the user since they are strictly necessary for the provision of a service expressly requested by the user.

C- Duration of the cookies

The duration of analytical cookies is 6 months.

D- Deactivate cookies

You can configure your browser to accept or reject all cookies or all types of cookies (such as third-party cookies) or you can choose to be notified each time a cookie is placed on your computer. Refusal to install a cookie may make it impossible to access certain services.

You will find below the link to follow, by browser, for instructions allowing you to configure the use of cookies:

- **Microsoft Internet Explorer:** <https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies>

- **Mozilla Firefox:** <https://support.mozilla.org/en-US/kb/clear-cookies-and-site-data-firefox>

- **Google Chrome:**
<https://support.google.com/accounts/answer/61416?co=GENIE.Platform%3DDesktop&hl=en>

- **Apple Safari:** <https://support.apple.com/en-gb/guide/safari/sfri11471/mac>